# **Design Tactics**

#### Getting through your project from start to finish

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/// Design Tactics ///

#### A starting point

- The Scientific Method an iterative process by which we try to construct laws of nature.
- If the prediction is inaccurate, you modify the hypothesis
- If the predictions prove to be accurate test after test it is elevated to the status of a law or a theory.



- forming a hypothesis almost always involves developing a **model**
- a **model** is a simplified conceptual representation of some phenomenon.

## But you know this ...

How do you actually do stuff?



- Abstract the requirements to get to crux of the problem and essential characteristics
- Emphasize selection of appropriate processes and techniques
- Step-by-step from qualitative to quantitative
- Deliberate variation and combination of solution elements of different complexity

- Properly defining the problem? The solution?
- How design your experiment or project?
- How do you figure out how to execute the plan?
- How do you work in a team to solve it?
- How to communicate your results?
- Buying \$5 models with 50¢ data and other Panglossian problems.

- The "lone genius" and "flash of inspiration" tropes were never true (ditto for ageism)
- You will have to work in a team
- This stuff is hard work
- It can't happen incoherently or without planning (if it could, someone already did it)
- There are Tools and Tactics that you can use
- There are Processes to guide you

- Sounds a lot like engineering design? You're not wrong.
- It is a blurry (and uninteresting) line.
- It is all about doing something systematically, doing it well, and looking at what you are doing objectively.
- We aren't just *fiddling with the knobs* on the LHC or JWST after all. There are *plans*.

#### **Try to relax**

- Speaking of which:
- I didn't design this to be a high-pressure class
- If it is, let's figure out why



"Do you work well under pressure?" Needs the response "is this job one that regularly engages actual emergencies (e.g. an ER, a fire department) or do you fabricate urgency through poor management, uneven distribution of duties and an inflated sense of self for upper management?"

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- Conceptualizing search for solution principles
- Embodying general arrangement and preliminary 'shape' of materials and methods (aka: quick and dirty solution, proof of principle)
- Detailing finalizing details and making it go (now we are Professionals)
- Throughout computing, drawing, info gathering, *iteration and feedback*

- These come up at various phases of the design & implementation of your research
- Decision making
- Project management
- Communication
- Collaboration
- Synergies among the skill areas

- Sound and well-reasoned. Not `gut feeling'
- Systematically evaluate info & alternatives.
- Ensure clear rationale forms for each
- Establish criteria, eliminate biases.
- Data gathering, brainstorming, and testing
- Fit all this together
  - systematic & iterative approach

**Project management** 

- Focus on actual tasks & activities needed
- Working agreements
- Priorities
- Scheduling
- Record keeping
- Continuous quality improvement

- More than technical skills needed to succeed
- Must communicate your ideas
- Must communicate with a team
- Must *listen*
- Must *remain calm* and be willing to change your mind
- You must keep the team on the same page

- Again: the solitary genius narrative is a myth
- The great achievements you're thinking of were often based on teamwork and collaboration, or at least building on others' work (or just straight stealing credit)
- This is a way of life for scientists & engineers, the problems are too big to tackle alone
- Also: a skill that needs to be learned

- All these skill areas need to be applied together in an integrated way
- Make a working agreement (decision making, collaboration)
- Schedule tasks, assignments (proj. mgmt.)
- Plan when to meet (mgmt., collab., comm.)
- How to document it all (mgmt., comm.)

**Other characteristics** 

- Iteration is key and fast enough!
  - Keep iteration loops small for efficiency
- Stepwise, sequential vs concurrent
  - Stepwise: each step waits on the prior one
    - If it fails or requires revision: start over
  - Concurrent: get the next step *started* ASAP
    - As soon as *possible* or *plausible* perhaps
    - Initial results may be enough to start modeling or designing next experiment, for example
    - What *can* be done in parallel sensibly? What must be simultaneous or sequential?

- Usual steps, but process is iterative
  - Constantly defining & redefining, changing gears
- 1: define the problem
- 2: formulate solutions
- 3: develop models and experiments
- 4: implementation and presentation
- Will come up throughout the course

#### **Phases of design**



We could just be screwing around in the lab. We're past the point of my pre-arranging everything to ensure it works out.

But: if we don't start with some discipline and organization to our approach, we'll never add it later.

"We don't rise to the level of our expectations; we fall to the level of our training." – Archilochus

"You do not rise to the level of your goals you fall to the level of your systems" – James Clear, *Atomic Habits* 

- Why are you doing this?
  - What has been done already? *literature*
- What is the hypothesis?
  - What are the consequences of it? Testable?
- What do you hope to learn?
- What constraints are present?
  - Physical vs technical vs economic, etc

- 3 basic components of a problem
  - An undesirable initial state
  - A desirable goal state
  - Obstacles that prevent moving from initial to goal state at a particular point in time
- Obstacles:
  - Means to overcome unknown and must be found
  - Mean are known but super complicated systematic investigation not possible
  - Goals are vague or not formulated clearly must remove conflicts until they are

#### **Phase 1: defining the problem**

Steps for defining the problem	Skills and tools for defining the problem						
	Decision making	Project management	Communication	Collaboration			
1. Forming the problem statement	Research & data gathering	Discussing and defining the project	Active listening and probing skills	group formation development			
2. Identifying functional requirements	Eliminating biases and overcoming assumptions	Coordinating schedules and planning meetings	Lab record book				
3. Recognizing constraints & limitations	Analyzing key phrases	Establishing working agreements	Composition skills				
4. Defining a schedule & forming a team	Using objective trees	Adhering to your working agreement					
	Using sketches						
- <u> </u>	Clarifying the problem over time						

#### Problems also have *complexity* and *uncertainty*

- Balance of being open-ended enough to not preclude cool ideas but well-defined enough to be actionable.
- Your first attempts will be open-ended and loosely structured. *That's fine*.
- Define in a way others can understand
  - You will be part of a team

- Background research: you must know what has been done already
  - Read the literature, keep an open mind
  - Find experts to talk to when you can
  - Place your work in context
  - Avoid duplicating, but with an eye toward *replicating* earlier results as a starting point

- Eliminating biases and overcoming assumptions
  - Relying solely on literature is also not good
    - Mistakes and biases propagate. Think it through.
  - Are you only using the familiar tools?
  - Are you limiting or biasing yourself?
  - Working within a team *can* help
  - It doesn't mean reinventing the wheel, but keep asking why, and why again

- What is the *actual* problem requires placing it in broader context
- Example: rare-earth-free permanent magnets
  - On the surface: hard-to-mine materials, etc
  - But also: sticky political problem coupled with horrifically dirty mining processes
  - The *actual* problem is only partly scientific
  - Meaning: moving target!
- Example: parking downtown. Not an engineering problem!

- Identifying functional requirements
  - Must be a need, or an open question
  - Must be one you & your team can *address*
- Recognize constraints & limitations
  - "what" and "how" are shaped by "but" and "however"
  - we can't actually get the LHC to do our experiment, what can we learn from what they've already done?

**Phase 1: defining the problem** 

• Objective tree: Planck-LED experiment (PH255)



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- Sketches are key. Label and date them.
- Clarify the problem over time; may involve going back to the basic problem statement
- Define a schedule and form a team
  - Regular meeting times/formats/locations
  - Coordinate your schedules, give & take
  - Schedule of ordered activities & reviews
  - Always give a cushion

**Phase 1: defining the problem** 

- Keep track of stuff. E.g., shared files on Box.
- Modify as you go. Change roles as needed.
- Particularly if no one is obviously in charge!

Task	Responsibility	Start date	Target date	Due date	Time est.	Actual time	Percent complete
Literature search Spectrum analyzer tests Specimen dimensions Error analysis	John, Jane Jane, Rob Rob, Joe Jane, Beth	9/13 10/4 10/6 10/18	9/20 10/11 10/11 10/25	9/22 10/13 10/13 10/27	2 hr 1 hr 1 hr 3 hrs	3 hr 0.5hr	0 25 50 100 0 25 50 100 0 25 50 100 0 25 50 100 0 25 50 100

- Working as a team is by far the hardest part.
- "Look to your left, look to your right. One of those people is going to disappoint you soon."
- Hahaha. No really. Just be open with each other and learn to compromise. It will be fine.

- You will need to meet.
  - Establish specific times, *start and end* and places
    - Can agree to start each class with a short planning meeting
  - Have a plan for the meeting. Why are you there?
  - Have an end goal we will finish X
  - If you can't do the last two, don't meet
- Learn to prioritize.
  - 50% finished always beats 0% finished
  - Perfect is the enemy of good

- Leave the meeting knowing when you meet next and why
- Set a working agreement for the meantime
- Set channels of communication
- Be patient with each other, stuff happens.

- Systematically explore & evaluate alternatives
- Usually more than one solution
- What are the tradeoffs? Options & constraints.
- Solving one aspect may confound another
- Right now, or soon?
  - Who do you need on your team?
  - What techniques are you going to need?

- Your longer experiments will be like this
- You will be given a starting point and must design the path forward
- Some paths are objectively better than others
- But some less-ideal paths are more *reasonable* than others, you will have to compromise

- Decision-making behaviors
  - Recognize dependencies
  - Estimate importance and urgency
  - Persistence and flexibility
  - Failures cannot be avoided
- Define goals, clarify boundary conditions.
- Search for variants, evaluate on merits.
- Decide!

Steps for formulating solutions		Skills and tools for f	ools for formulating solutions				
	Decision making	Project management	Communication	Collaboration			
<ol> <li>Defining parameters</li> <li>Identifying alternatives</li> <li>Evaluate &amp; analyze alternatives</li> <li>Selecting solutions</li> </ol>	Innovation vs. origination considering external factors Brainstorming Lateral thinking Making estimates	Gantt chart/schedule Keeping records	Sharing data gathered Writing proposals Literature search/biblio.	Ensuring open participation Reaching consensus Manage conflict Avoid groupthink			

- What is a Gantt chart? A fancy schedule.
- You will see them again. Keys:
  - Identify tasks
  - Identify time sequence
  - Estimated task duration



- An example from a proposal.
- Easy to make in a spreadsheet

Augmented-Rx (Aug-Rx) R&D activities & Timeline		Y1 Y2			Y 3				Y 4							
		Q2	Q3	Q4	Q5	Q6	Q7	<b>Q</b> 8	Q9	Q10	Q11	Q12	Q13	Q14	Q15	Q16
Survey and select state-of-the art GPS Rx																
Aug-Rx simulations & Design																
System config. design review				<												
Al design evaluation																
Aug-Rx hardware development																
Critical Design Review (CDR)								×								
In-lab Aug-Rx integration																
In-lab Aug-Rx testing with AI-Transceiver																
Deployment review																
Aug-Rx deploy & implementation on AV												,				
Realworld tests on AV: anti-jamming, anti-																
spoofing, cyberattack resiliency demo																
Final Review and Report																

Figure 5: Al-augmented-Rx activities and timeline

- Conflict in your group is normal.
  Keep in mind this is just a class
- It is too early for it yet, hopefully
- So, I'll leave a few things at the end for later
- Note deliverable 1 is a work plan and team survey

- Translate ideas into practice
- Hands-on phase! Prototypes!
- Sub-functions that were "black boxes" must now be concrete
- As results and analysis come in ...
  - Revise alternatives. Refine or reevaluate problem?
- The first experiment always goes wrong
  - but it is only a *failure* if you fail to learn from it



- Example: materials discovery
- Develop algorithm for work
- Plenty of `start over' steps!



- Example: Fe-V-Ge alloy system
  - At first nothing was stable
  - Revisions based on data charted a path forward
  - Led to a nice bit of work
  - The real key was to forget what we were looking for and focus on what was in front of us





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#### **Phase 3: models & experiments**

Steps for developing models	Skills and tools for developing models						
	Decision making	Project management	Communication	Collaboration			
1. Selecting a process	Quantitative and qualitative decisions	Clarifying roles & responsibilities	Writing progress reports	Managing role conflict and			
2. Performing design analyses	conducting reviews	obtaining resources	Providing feedback Seeking input and	Recognizing style differences			
3. Testing the overall scheme			feedback	Eliminating social loafing			
4. Revise, refine and critique				_			

- Predictive models: theory leads
- Scale models: try a simpler/smaller version
- Quick & dirty: proof of principle, with understanding it must be redone if successful
- Simulation: e.g., finite element

- Design analysis: driven by preliminary data
- What happened? Did it match expectations?
  - If not, do you know why?
  - If you don't know why, what to test/check?
  - Is a redesign necessary?
- Was it good *enough*?
  - Where are improvements needed or desired?
- In all stages: prioritize!

- Clarifying roles & responsibilities
  - Do you know who is doing what?
  - Is it better to have 1 or multiple people on a task?
  - Who works well together?
  - Which skills are needed and who has them?
    - If the answer is "no one" who are you gonna call?

- Obtaining resources:
  - I control or negotiate the resources, mostly
  - Make a good case for what you need
  - Justify logically, cost effectiveness, utility ... ROI
- Progress reports:
  - Keep the above in mind
  - If you want more stuff, indicate you use current stuff well.

- Role conflict: stress of several different obligations at the same time
  - Examine timelines for different concerns & compare
  - Ask for reassignments
  - We all get busy at certain times
  - Redefine your role so it fits schedule better
  - Don't spend half the time on the last 10%

- Role ambiguity: people aren't sure of roles
  - Verify everyone understands
  - At end of each meeting, have everyone state what they are expected to do and by when
  - Create sub-teams if needed to ensure skills needed are present
  - Use timelines/Gantt charts and planning tools
  - Use concrete examples to make what contributions should be clear to all

- Style differences: you already get this part
- Dominant? Influential? Conscientious? Steady?
- Try to match tasks and styles when you can
- Learn to adapt when you cannot
- Social loafing: address it right away
  - Be calm and focus on working as a team
  - Can you re-align roles or timelines to help?

- Your experiment only has value if people know about it
- Wrong-turns were failures if you keep them to yourself
- Organize and lay out your problem & solution
- Find the *best presentation*, possibly at expense of historical narrative

Steps for presenting	Skills and tools for presenting						
	Decision making Project management Communicatio		Communication	Collaboration			
<ol> <li>Presenting the final design</li> <li>Implementing and executing</li> <li>Introducing or publishing</li> <li>Following-up</li> </ol>	Dealing with last-minute changes Checklisting Seeking a fresh perspective	Ensuring quality Applying continuous quality improvement to your project Reviewing performance	Developing Preparing visual displays Making a presentation Writing final papers/reports	Involving all team members Reviewing team effectiveness Celebrate success!			

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- Visualization and writing: coming soon!
- Involving everyone in the final product
- Writing the report: as above, define roles
- Last-minute shenanigans and Remaining Calm
- Defining success criteria when are you done?
- Follow-up: sensible to go further?
  - Is this a team that should get together again?

- Your experience with this varies *wildly*
- The engineers cover this stuff much better than we do tbh
- But CERN groups and similar large collaborations are clearly very good at this stuff.
- Anyway: this may seem 'trivial,' but it is no fun to learn the hard way

**The Promised Panglossian Problem** 

- "It is demonstrable," said he, "that things cannot be otherwise than as they are; for as all things have been created for some end, they must necessarily be created for the best end. Observe, for instance, the nose is formed for spectacles, therefore we wear spectacles. The legs are visibly designed for stockings; accordingly, we wear stockings." – Voltaire, Candide
- What's the problem here?

#### **The Promised Panglossian Problem**

- Don't confuse cause & effect or model & reality.
  - Awfully convenient you found what you wanted ...
  - Amazing nature decided to follow your model!
  - Don't get too excited solving a problem you created
  - Don't confuse an analogue for the real thing.
- Sometimes there is no moral. Sometimes it's just a bunch of stuff that happened. *That's fine*, just tell the story. (h/t The Simpsons 7F22)
  - E.g., materials discovery
  - Sometimes there just isn't an obvious model

**Inverse Occam's razor** 

- Discuss! What did you get from this?
- Keep this in mind when you write your reports.

Next assignment: mock project outline

- An experiment you've already done
  - Suggest: PH255, but another class/research is OK
- Go through the four stages of of design
- At a high level think outline
- Charts/sketches a plus but not required
- Example and rubric given

- "Tools and Tactics of Design"
  - Dominick et al (ISBN-13: 978-0471386483) used heavily for this presentation
- "Measurement Systems: application and design"
  - Ernest O. Doebelin (ISBN-13: 978-0072922011)
- "Engineering Design: A Systematic Approach"
  - Pahl & Beitz (ISBN-13: 978-1846283185)
- "Inverse Occam's razor",
  - Igor Mazin. Nat. Phys. 18, 367–368 (2022)
  - <u>https://doi.org/10.1038/s41567-022-01575-2</u>

# Extra sides on formulating solutions

When your group is having problems ...

#### Managing conflict

What	How
Acknowledge that conflict is normal and to be expected	Build in time for debate; ask for feedback and debate
Acknowledge personal biases	Use active listening; judge content, not delivery; use others as a sounding board
Understand project definition and constraints	Review tasks to be done; assess resources needed; determine who does what and when
Encourage open participation	Ask others to contribute, listen to all alternatives
Acknowledge that participants are new to the task	Take time to know task; take time to get to know strengths & weaknesses of participants
Seek to understand ideas of others	Before getting those around you to understand your perspective, try to understand theirs. You may realize
Don't always be right	you are closer to theirs than you thought Acknowledge that others have good ideas. Don't immediately correct others; tolerate imperfection

- Steps if your team is avoiding conflict
  - Decide to explore fully pros & cons of each issue that comes up, even if it means a longer meeting or extra stress for a while
  - Before meeting closes, have everyone summarize next steps they are responsible for & the reason for them
  - Start meetings on time
  - Create an agenda of issues for the meeting
  - Appoint someone as discussion lead to keep on track

- Steps if your team is avoiding too accommodating
  - Have team members who argue for or against fully explain their rationale and defend it against counterarguments
  - Start discussions about pros/cons of an issue by having each write down their argument, then read aloud & discuss
  - Appoint a different person for each meeting to act as facilitator, they should ask for everyone's input
  - Evaluate each idea against the criteria for a good decision and not just because it was suggested

- Steps if your team is fighting
  - Refrain from passing judgement or assessing blame if things don't go right.
  - It doesn't matter who broke it, just figure out how to fix it.
  - Divide cliques and meet in different subgroups
  - Ask members to defend an idea they disagree with to get them to see positive sides of an alternative they didn't consider
  - Spend 1 meeting reviewing principles of active listening
  - Remind team that each idea needs to be evaluated against criteria of best solution & not origin of the idea

- Steps if your team is too quick to compromise
  - Refrain from taking a vote to decide an issue, even if it prolongs discussion time
  - Appoint someone as the results checker after decision is made, they walk the team through the evaluation criteria and compares decision to criteria
  - Encourage debate have each member state pros & cons of one alternative, have rest respond

- Signs your team is collaborating
  - Members feel free to communicate openly with each other
  - Members listen actively
  - Criteria for a good solution are what drive discussion, not frustration or anger and blame
  - Everyone understands that the best solution is best for the group regardless of where the ideas came from
  - All alternatives are explored, and alternatives are combined to create even better solutions
  - Everyone understands the steps in the process and agrees about what is the best next step

- Avoid groupthink
  - not disagreeing out of fear of being ostracized
- There are outside pressures
- Watch for dominating behavior. Resist the urge to interrupt